

Dear friends and partners,
Dear colleagues,

since 2017, the BMBF-funded **NAVICARE network for patient-oriented health services research** has been working towards the goal of reducing barriers and inequalities in the care of patients with age-associated diseases.

Alongside developing structures in health services research, interventions to improve care coordination were developed in two research projects CoreNAVI and COMPASS. Feasibility studies were conducted to evaluate these interventions. Our investigations focused on the utilization of patient navigators to support stroke and lung cancer patients in organizing care, as well as coordinated collaboration between primary care physicians and community care points (Pflegestützpunkte) to aid in the care of elderly and multimorbid patients.

As the end of the project is approaching, we would like to take this opportunity to present our findings from the NAVICARE studies. We aim to contextualize these results within the current international state of research and the German health care environment. Additionally, we want to discuss with international and regional experts from research and health care. We like to focus on how to effectively measure the impacts of navigation interventions and which new health care professions with focus on care organization can improve the care of individuals with chronic diseases – as well as their potential limitations.

We are looking forward to discussing with you and welcoming you to our upcoming symposium!

Prof. Dr. med. Christoph Heintze, MPH

Chair of the NAVICARE network, Institute of General Practice and Family Medicine, Charité Universitätsmedizin Berlin, Germany

Prof. Dr. phil. Christine Holmberg, MA, MPH

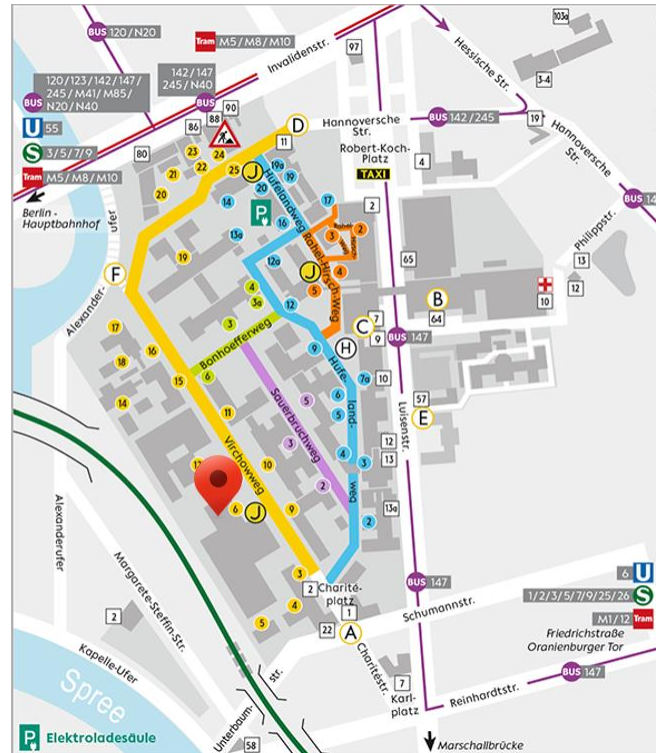
Deputy chair of the NAVICARE network, Institute of Social Medicine and Epidemiology, Brandenburg Medical School Theodor Fontane, Germany

Participation is free of charge. Since the number of participants is limited, we kindly ask for registration by 03/11/2023 via this [registration link](#) or navicare@charite.de.

Certification by the Ärztekammer Berlin will be applied for.

Location:

Auditorium Charité Crossover (CCO)
Charité Campus Mitte
Charitéplatz 1, 10117 Berlin
Internal address: Virchowweg 6



Organizer:

Kooperationsnetz NAVICARE
Charité – Universitätsmedizin Berlin
Kontakt: navicare@charite.de
<https://navicare.berlin/de>

GEFÖRDERT VOM



Bundesministerium
für Bildung
und Forschung

NAVICARE

Final Symposium

*Patientorientation as a
Benchmark for
Navigation Models:
Experiences from NAVICARE*

Thursday, 16.11.2023 &
Friday, 17.11.2023

14 – 17 Uhr

Auditorium
Charité Crossover (CCO)

CHARITÉ
UNIVERSITÄTSMEDIZIN BERLIN

MHB
Institut für
Sozialmedizin
und Epidemiologie

Thursday, November 16, 2023 (English-language)

International research on patient navigation

- 14:00 Welcome**
Christine Holmberg
Institute of Social Medicine and Epidemiology,
Brandenburg Medical School Theodor Fontane, Germany
& **Christoph Heintze**
Institute of General Practice and Family Medicine,
Charité – Universitätsmedizin Berlin, Germany
- 14:10 Key Note Lecture:**
„Patient Navigation in the international context“
Tracy Battaglia
Section of General Internal Medicine, Department of
Medicine, Boston University
- 14:55 CoreNAVI feasibility study „Focus on Lessons Learned“**
Kathrin Gödde for the CoreNAVI-Team
Institute of Public Health,
Charité – Universitätsmedizin Berlin
- 15:15 Break**
- 15:30 CoreNAVI Feasibility Study „Focus on Patient Orientation“**
Hella Fügemann for the CoreNAVI-Team
Institute of Social Medicine and Epidemiology,
Brandenburg Medical School Theodor Fontane, Germany
- 15:50 COMPASS – Comment on Patient Navigation from Generals Practitioner’s Perspective**
Susanne Döpfmer for the COMPASS-Team
Institute of General Practice and Family Medicine,
Charité – Universitätsmedizin Berlin, Germany
- 16:00 Round Table**
„Patient Navigation – Expectations, effects, challenges?!“
Moderation: Christine Holmberg
Tracy Battaglia
Section of General Internal Medicine,
Department of Medicine, Boston University
Kevin Fiscella
Departments of Family Medicine and Public Health Sciences,
University of Rochester Medical Center

Oliver Razum
School of Public Health,
University of Bielefeld, Germany

Ulrike Grittner
Institute of Biometry and Clinical Epidemiology,
Charité – Universitätsmedizin Berlin

17:00 End of event

Friday, November 17, 2023 (German-language)

New professions with a focus on health care organization

- 14:00 Welcome**
Christoph Heintze
Institute of General Practice and Family Medicine,
Charité – Universitätsmedizin Berlin
& **Christine Holmberg**
Institute of Social Medicine and Epidemiology,
Brandenburg Medical School Theodor Fontane
- 14.10 Opening Remarks**
Anna Slagman
Debuty chair of Plattform Charité –
Versorgungsforschung,
Department of Emergency Medicine Campus Mitte
and Virchow, Charité – Universitätsmedizin Berlin
- 14.20 Keynote Lectures:**
„From solitary navigator to interprofessional collaboration – Coordination is the key for regional care“
Wolfgang Hoffmann
Institute for Community Medicine,
Universitätsmedizin Greifswald, Germany

„tba“
Doris Höpner & Irmgard Landgraf
Hausärzterverband Berlin Brandenburg e. V.

15:20 Break

15:35 COMPASS „Results of the feasibility study to investigate an intervention to improve cooperation between primary care physicians and community care points (Pflegestützpunkte)“

Susanne Döpfmer
Institute of General Practice and Family Medicine, Charité

15:55 CoreNAVI „Results of the feasibility study to investigate a patient-oriented navigation program for age-related diseases“

Hella Fügemann
Institute of Social Medicine and Epidemiology, Brandenburg
Medical School Theodor Fontane
Kathrin Gödde
Institute of Public Health, Charité
& **Raphael Kohl**
Institute of Medical Sociology and Rehabilitation Science,
Charité

16:15 Panel discussion „New interventions to improve care coordination – Perspectives for implementation? What is working so far?“

Moderation: Christoph Heintze

Thomas Czihal
Vice Chairman of the Board of Management,
Zentralinstitut kassenärztliche Versorgung

Wolfgang Hoffmann
Institute for Community Medicine,
Universitätsmedizin Greifswald, Germany

Doris Höpner & Irmgard Landgraf
Hausärzterverband Berlin Brandenburg e. V.

Hannelore König
Chair of Verband medizinischer Fachberufe e.V.

Petra Riesner
Chair of Innovationsfond-Project „Cardiolotse“
AOK Nordost

Steffen Spantikow
Patientnavigator,
Institute of Social Medicine and Epidemiology,
Brandenburg Medical School Theodor Fontane

**Representative of Verband Selbsthilfe
Lungenkrebs Berlin e. V.**

17:00 Closing and Get-Together